



LIGHTHOUSE ADHESIVES PERFORMANCE LIMITED WARRANTY

LIGHTHOUSE ADHESIVES flooring installation adhesives are covered by a limited 10-year warranty, provided that the most recent Lighthouse Adhesives' label and product installation instructions have been followed, and that all substrate preparations, moisture, and pH tests, and installation procedures comply with the standards set by Lighthouse Adhesives, applicable to CRI 104, ASTM F-710, RFCI, and the floor covering manufacturers' guidelines. Testing for concrete substrate moisture is required to be done in accordance with the latest edition of ASTM F2170, as described in the product specifications.

Before using Lighthouse Adhesives products, please read and follow all relative technical data and related materials or DO NOT USE.

If these procedures and guidelines have been followed, and substrate moisture and pH test results fall within the specified ranges, a performance warranty shall apply and is as follows:

LIGHTHOUSE ADHESIVES LIMITED WARRANTY:

If an installation failure occurs within 10 years from the date of installation as a direct result of defective Lighthouse Adhesives products, Lighthouse Adhesives will pay for equivalent floor covering, adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Lighthouse Adhesives at its sole discretion. Lighthouse Adhesives specifically excludes any other warranty, expressed or implied, including merchantability and fitness for a particular purpose extending beyond the term of this written warranty, and is not liable for any other damages or losses including consequential or incidental damages. This limited warranty covers only the adhesive bond and does not assume liability for adverse effects to the applied floor coverings due to exposure to conditions for which they were not designed.

For this limited warranty to be valid, Lighthouse Adhesives' products should be used only for their stated purpose and within two years of their date of manufacture (for standard products). All products must be installed and applied in accordance with the most recent Lighthouse Adhesives installation instructions. Any other products used in conjunction with Lighthouse Adhesives' products are required to be certified compatible in writing prior to use.

This limited warranty does not cover the improper installation of the floor covering material or defective floor covering material (dimensionally unstable floorcovering); installation problems associated with substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture or pH levels (be sure to perform tests and take corrective measures before installation); improper maintenance; differences in color between flooring products and samples or photographs; indentation from improper loading including but not limited to high heels, spiked shoes, rolling loads, chairs or other furniture absent of floor protectors; failure of the flooring to adhere to the substrate due to but not limited to moisture, alkaline or hydrostatic pressure from the substrate, and contaminants; or inappropriate end-user activities. The claimant is required to maintain written documentation of substrate moisture and pH testing.

Lighthouse Adhesives will not warranty adhesives on substrates where silicates have been topically applied or entrained or where adhesive cleaners or chemical removers have been applied. Warranties for defective or dimensionally unstable floor covering, substrates, and underlayment lie with the manufacturer of those products and not with Lighthouse Adhesives. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. To file a claim, contact your retailer, or for other information you may contact Lighthouse Adhesives at (833) 547-1778

Other Conditions and Exclusions Not Covered by this Warranty are:

- Installations on substrates that were not properly tested and prepared as instructed in the adhesive product guidelines.
- Problems with installations due to the use of silicates or other incompatible sealers or curing additives entrained or topically applied to the substrate.
- Installations where hydrostatic pressure exists.
- Installations over substrates with a surface pH test above or below that specified for the adhesive product.
- Failure of the claimant to have records of moisture and pH testing taken prior to the installation.
- Installation failures due to outside sources of water, such as where the outside grade is above substrate, moisture or groundwater intrusion caused by faulty (or lack of) a vapor retarder under the concrete substrate slab per ASTM E1745, sprinklers soaking ground at the building foundation, overflow drains not directed away from the foundation, flooding or other natural disasters or weather conditions.
- Flooding from broken or leaking pipes or any other topical water intrusion.
- Installation problems associated with or due to moisture from dew point condensation.
- Installations taken up or replaced prior to inspection by authorized Lighthouse Adhesives personnel.
- Problems with floor covering installations on chemically cleaned substrates, or from the use of improper cleaning methods.
- Failure of leveling or patching compounds of any kind.
- Damage caused by expansion joints or other structural areas.
- Topical moisture readings above 4%.
- Dimensionally unstable floorcovering or lack of proper application of adhesive.
- Any alteration of the product or poor workmanship.
- Installations that are improperly acclimated.
- Installations over concrete substrates less than 28 days old.
- Installations with any experimental or non-industry standard manufactured floorcovering

This Limited Warranty is non-transferable and is extended only to the original end-use purchaser.

EXCLUSIONS

LIGHTHOUSE DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, IN FACT OR IN LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE EXCLUSIVE REMEDIES AVAILABLE UNDER THIS LIMITED WARRANTY INCLUDE REPAIR OR REPLACEMENT OF THE AFFECTED AREA, and all other remedies or resources which might otherwise be available are hereby waived by the PURCHASER. LIGHTHOUSE will have no other obligations or liability for damages arising out of, or in connection with, the use or performance of the product including but without limitation for personal injury or economic losses. TO THE MAXIMUM EXTENT PERMITTED BY LAW, LIGHTHOUSE IS NOT RESPONSIBLE FOR ANY DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. LIGHTHOUSE'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. Some states (or jurisdictions) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to purchaser.

This Limited Warranty shall be governed by and construed in accordance with the domestic laws of the State of Georgia without giving effect to the principles of conflicts of law thereof. Any legal action, suit, or proceeding arising out of or in connection with this Limited Warranty shall be subject to the exclusive jurisdiction of the Superior Court of Whitfield County, Georgia and may be brought only in such court.

**This document supersedes all previous versions.
August 28, 2023**